



IP Telephony

Contact Centers

Mobility

Services

FACT SHEET

# AWH-55USB Wireless Headset for the Avaya IP Softphone

## Sound Quality and Mobility for Avaya IP Softphone Users

For teleworking business nomads regularly working from alternate locations such as home or traveling on business – using Avaya IP Softphone, there is a new headset available with clear voice quality and the freedom of wireless communications, the AWH-55USB Wireless Headset.

### Wireless Hands-free Mobility

Integrating via an available laptop USB port, The AWH-55USB is the next-generation wireless headset system that takes the conversation wherever the user needs to go - up to 200 feet away from the base unit.

### All-day Freedom and Convenience

Walk and talk for up to eight hours on the phone without recharging the AWH-55USB.

### Clear and Secure Conversations

The AWH-55USB uses digital 900 MHz technology to deliver calls that are clear, private and secure.

### Intuitive, Intelligent, Innovative

The AWH-55USB has an integrated IntelliStand™ that makes wireless mobility as easy as answering the phone—pick up the headset and the call is answered. When users are away from their desks, they are still in touch so they can think and talk on their feet, either answering or ending an Avaya IP Softphone call with the touch of a button.

### Stylish, Convertible, Comfortable

The AWH-55USB is as stylish as it is comfortable with a customizable, convertible headset that can be worn over-the-ear or over-the-head, ensuring all-day wearing comfort. An optional behind-the-head style is also available.

## Key Features and Benefits

The Avaya AWH-55USB Wireless Office Headset System provides the freedom to:

- Roam up to 300 feet away from the base unit in a typical office environment
- Talk up to eight hours without recharging
- Fully recharge the headset in less than three hours - 80% recharged in 1.5 hours
- User can be heard clearly in busy environments through a noise-canceling microphone
- Microphone quickly mutes with the touch of a button
- Choose between over-the-ear and over-the-head wearing styles (both included).
- Answer and end Avaya IP Softphone calls away from the desk with the touch of a button with the built-in hookswitch control.
- Allows clear, private and secure conversations through Digital 900MHz.



## Avaya Headset Guarantee

To help ensure that Avaya products provide our customers with the highest levels of safety and quality, Avaya supports only those headsets and headset adapters that carry an Avaya brand or logo.

Avaya headsets and headset adapters are designed to work in concert with Avaya terminals to protect customers from electrical and acoustic shock. While it is possible for a non-Avaya headset to achieve a satisfactory level of customer safety, Avaya's formal testing and Declaration of Conformity are provided only for the headsets that carry the Avaya brand or logo. As a result, Avaya makes no representations regarding whether a particular non-Avaya headset will work with Avaya terminals.

From a technical perspective, there is no industry standard for handset interfaces. As a result, different manufacturers utilize different handset/headset

interfaces with their terminals. Indeed, the handset/headset interface in Avaya's terminals is different from that used by Avaya competitors. Any claim made by a headset vendor that its product is compatible with Avaya terminals is no guarantee that the headset will provide adequate safety protection or that the headset will not damage the terminals. In fact, some headsets have demonstrated to cause premature failure in Avaya terminals. Unfortunately, this damage can be the result of repeated use and not something that would be immediately obvious.

Avaya believes that our customers consider safety and quality as two essential priorities when selecting products and support services from a telecommunications vendor. Therefore, Avaya supports use of only those headsets, which carry an Avaya brand or logo.

## About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

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