



Jabra T5330 Multiuse in base



Jabra T5330 Multiuse

FAQ



How does the Jabra T5330 Multiuse work?

 The Jabra T5330 Multiuse is designed to work with corded fixed-line telephones as well as with Bluetooth enabled cell phones at the same time. Many desk phones have a dedicated button for headset use. Simply press the dedicated key to answer a call - after taking the Jabra T5330 Multiuse headset out of the headset cradle.

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Jabra T5330 Multiuse™

 To answer a call on a telephone without a headset button, lift the handset from the telephone for the duration of the call. To end the call, simply replace the handset on the telephone. If you get a call on your cell phone, simply take the headset out of the headset cradle and tap on the answer/end button. To end a call, tap on the answer/end button and place the headset in the cradle.

Does the Jabra T5330 Multiuse support remote answering devices?

Yes! To activate this function, add a remote handset lifter (RHL - accessory GN1000) to the Jabra T5330 Multiuse. This allows you to answer calls with the Jabra T5330 Multiuse without returning to your desk or lifting the handset from the telephone. When a call comes in, the remote answerer sends a tone to the headset. When the headset is activated, the lifter raises the phone's handset off the hook automatically.

How do I use the earhook?

• The earhook fits the headset to the head/ear. The Jabra T5330 Multiuse earhook has several settings. A hinge makes it possible to fit the headset quickly to the ear. With the flexible rubber piece, the earhook can be adjusted to ensure a comfortable fit and the right position of the microphone.

Are there other wearing styles available for the Jabra T5330 Multiuse?

• Yes, a headband is included in the pack. A neckband is available as an accessory.

The headset is not working

 Make sure that the headset is charged and the cradle is powered – the indicator on the cradle should be solid green. Then, establish a voice link between the cradle and the headset – the indicator on the base unit and the headset should flash green.
Finally, ensure that the telephone is activated – that the handset is lifted from the telephone or that the "line" button on the telephone is pressed down.

What can be done if the person on the other end has difficulty hearing me?

- First of all, make sure you have positioned the clear dial tone switch correctly see section 3 in the user manual. Also make sure that the transmit volume is set up correctly see your manual for further instructions.
- If the person on the other end can't hear you at all, it is probably the clear dial tone switch. If your voice is very low for the person on the other end, it is probably due to incorrect setting of the transmit volume

What can be done if I have difficulty hearing the person on the other end?

• Adjust the volume in the headset using the volume up/down button on the headset. If this is not enough, your phone might have a volume button that needs to be adjusted.

I can hear myself when I talk

• Your microphone volume level is probably too high - see section 3.10 in the user manual.

No indication on the headset when it's on?

 When the headset is out of the cradle, the indicator on the headset will flash green as long as there is a voice link between the cradle and the headset. A short activation of the answer/end button on the headset will terminate the voice link. The indicator on the headset will then turn off. Another short activation of the answer/end button will establish the voice link again.

I hear a low noise in the headset when there is no call?

• Make sure the voice link between the base and the headset is off (short activation of the answer/end button).

I hear a low noise in the headset when there is silence on the other end?

• You probably have set your headset to one of the highest volume settings. If your phone has a volume button, turn this up a bit and turn down the headset's volume a little.

I have changed desks at work. Is it possible to use my headset with another base?

• Yes, this is possible. The headset only needs to be paired to the new base. Follow the procedure described in section 7 in the user manual.

Is the Jabra T5330 Multiuse completely safe to use?

 Yes. The high-pitched squeal of a fax machine etc. can be harmful. The Jabra T5330 Multiuse protects against these loud sounds. Many acoustic experts define acoustic shock as exposure to levels in excess of 135 dB SPL, but even lower levels can damage the ears. Therefore, the Jabra T5330 Multiuse cuts off sounds at 118 dB SPL (RMS).

Can Wi-Fi and the Jabra T5330 Multiuse coexist in the same location?

• Yes, the Jabra T5330 Multiuse uses adaptive frequency hopping, so that channels that are blocked by Wi-Fi, etc., will not be used – only the free channels are used to ensure a good sound quality.

Is radiation from a Jabra T5330 Multiuse wireless headset dangerous?

 The Jabra T5330 Multiuse employs radio signals in the 2.4 GHz frequency band using the Bluetooth protocol for transmission between headset and cradle. The radio wave exposure from the Jabra T5330 Multiuse is 2.5 mW and way below national standards. More information is available in a separate white paper on radiation from Jabra.

What is DSP (Digital Signal Processing)?

• A digital processor enhances the incoming voice/audio signal and removes sound impurities from noisy environments, cell phones, etc. The Jabra T5330 Multiuse has DSP in the cradle.

Is it possible to listen in on calls with the Jabra T5330 Multiuse wireless headset?

 The risk of unauthorized access to communication via a Bluetooth headset is very limited. Just like Jabra's other wireless headsets, the Jabra T5330 Multiuse digitally encrypts any call, providing complete calling security (part of the Bluetooth standard). For in-depth information on how this is performed, please refer to a separate white paper from Jabra on security encryption within the Bluetooth standard.