![Plantronics - Sound Innovation logo]

PerSonoCall™ Softphone Compatibility

PerSonoCall software provides the link between your Plantronics wireless headset and the softphone application on your PC. PerSonoCall software gives you the ability to remotely detect and answer/end a call via the headset call control button.

If your softphone of choice is not listed as being supported you can still use your Plantronics headset as an audio device without the ability to remotely detect and answer/end a call.

Note: This compatibility list is updated frequently so be sure to always check the Plantronics webpage for the latest information.

Vendor	Application	Min version	Min version PerSonoCall
Avaya	IP Soft Phone	4.x & 5.x	2.0
Cisco	IP Communicator II	2.0.1.1	2.0
Cisco	IP Soft Phone	1.3	2.0
Nortel (T-Metrics)	T-Metrics PhoneGroups IP Console	6.427.0	2.0
Comdial	EP 200	2.0	2.0
Pingtel	Instant Expressa	2.1	2.0
Skype	Skype	1.0	2.0
CounterPath	eyeBeam SIP Softphone	1.1	2.0
IP Blue	VT Go	2.10	2.0

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Main Sequence	Main Sequence	1.1.500	2.0
ShoreTel	ShoreTel5	1.2	2.0
Alcatel	PIMPhony	5.2	2.0
Siemens	OptiClient 130	V5.0, V5.1, S V2.0, S V3.0, S V4.0	2.0
Swyx	Swyxware	5.0	2.0
Harpax	VOIspeed	3.8	2.0
Wicom	Wicom CSS Communication Desktop Wicom CSS extension for Microsoft Outlook	Wicom Communications Server Suite 5.0	2.0
EADS	I2052	R3.1 C05	2.0
TietoEnator Telecom & Media	TietoEnator KiTel Softphone	2.0	2.0
DeTeWe (WinFinity)	DeTeWe OpenPhone 65 IPC	1.0.0.50	2.0
Elmeg	FEC SIP-Serv	50705	2.0
Inter-tel	Inter-Tel 8601 IP Softphone	1.0	2.0
Myjabber	myJabberAE	3.0	2.0
NEC	WebDial	2.1.4.0	2.0
Etrali	Etradeal Vision	1.2.1	2.0

Below is a listing of the known softphone application vendors which have not completed integration work for remote ring detection and answer/end capabilities with PerSonoCall. As mentioned your USB headset solution will work as an audio device for most softphone applications independent of this specific integration.

Nortel
Tenovis
Mitel
British Telecom
3Com
SIP Quest
Vonage
Comcast
EyeBall
Iwatsu
AltiGen
Fidelity
Aspect
Erricson
Philips
Vertical Networks
EyeP Media
Rockwell
Intercom
Sphere
Call Comm
Net Sapiens
Media Stream
Toshiba
Zultys

Note: No formal testing has been done for the above listed softphone vendors