Jabra

ELECTRONIC HOOK SWITCH (EHS) SOLUTIONS

DISCOVER FREEDOM WITH JABRA

Discover freedom with a wireless Jabra headset optimized for your desk phone!

Jabra Electronic Hook Switch (EHS) is a series of adapters or electronic solutions that enable remote operation of compatible Jabra wireless headsets with various phones, thus eliminating the need for a mechanical handset lifter.

WHY EHS?

As mobility within the working environment continues to increase, it is vital that employees have business tools that enable them to work efficiently regardless of location. With an EHS solution they can be where they want and still do business on the spot!

Jabra wireless headsets with EHS functionality boost productivity as they provide the user with the ability to remotely answer and end a call.

The EHS adapter allows the user to:

- Hear ring tones
- Answer and end calls
- Adjust the volume
- Mute the call

All quite convenient, when you are up to 150 meters away from your desk!

WHY JABRA HEADSETS?

Once your employees discover the benefits of Jabra headsets, they never want to go back to traditional phone sets. Jabra headsets are ergonomic and more convenient to use, enhancing flexibility and the ability to multitask.

Moreover, Jabra wireless headsets expand mobility, so your employees can file, make copies or grab a cup of coffee while talking to a customer at the same time.

They can even join an e-learning webcast without disrupting colleagues or missing a call!

Jabra EHS Adapter

✓ **Hands-free efficiency**
Multitask with maximum efficiency; find documents or information to solve customer issues while on a call.

✓ **Wireless mobility**
Move up to 150 meters away from your desk.

✓ **Comfort and ergonomics**
Headsets prevent aching muscles and neck strain.

✓ **Safe and secure**
Comply with "Noise-at-Work" legislation. Encrypted voice calls.

✓ **Sound economics**
Improvement in employee productivity significantly outweighs the headsets costs. The average cost of a wireless headset solution is less than 25 pence per day.

JABRA HEADSETS WITH EHS CAPABILITIES

Headset	**Jabra GN9350/GN9350e** Superior sound and connectivity	**Jabra GN9120/GN9125 EHS Mono/Duo** Award-winning scandinavian design
Connectivity		
Range	Up to 120m	Up to 150m
Talk time	9h (Around-the-clock talk time with additional battery)	12h
Wearing style	Earhook, Headband, Neckband	Earhook, Headband
Noise canceling	Yes	Yes
Conferencing	Yes	Yes
Digital sound quality	Yes	No
Soft phone	Yes	No
Duo version	No	Yes
Key benefits	- Superb sound quality with DSP and IntelliTone™ - Enhanced noise reduction - Reduced background noise - Advanced digital encryption - USB interface for IP telephony - LCD display	- Choice of three boom arms: - Midi boom with noise filtering - Micro boom with standard microphone - Flex boom with noise-canceling - Super lightweight - Choice of two wearing styles - Award-winning design
Awards		

GN Netcom offers a range of EHS enabled Jabra headsets designed for different needs and situations in offices and contact centres. Lightweight design and multiple wearing styles provide exceptional comfort. Jabra has won numerous prizes for both design and functionality.

Jabra EHS enabled headsets work with desk phones from the world's leading phone manufacturers – including Alcatel-Lucent, Avaya, Cisco, Polycom and Siemens.

SUPPORTED ALCATEL-LUCENT IP PHONES

Alcatel 8-Serie (IP)
IP Touch 4028 & 4028 EE
IP Touch 4038 & 4038 EE
IP Touch 4068 & 4038 EE

Alcatel 9-Serie (UA)
4029
4039

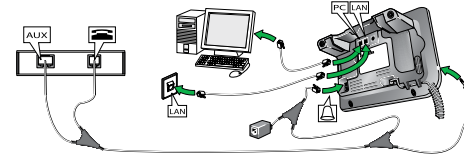EHS adaptor for Alcatel-Lucent

OR

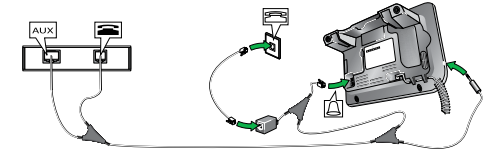Jabra GN9350/
Jabra GN9350e

Jabra GN9120 EHS/
Jabra GN9125 EHS

SEE THE LAST PAGE FOR ORDER INFO

SETUP INFORMATION

To connect your Alcatel-Lucent phone and Jabra headset with the DHSG cable, just follow these simple steps:
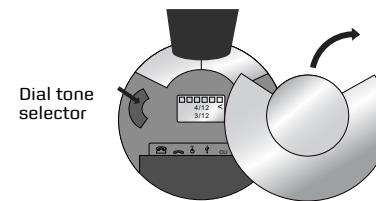
Jabra headset base and Alcatel 8 Series

Jabra headset base and Alcatel 9 Series

Setting up the Jabra GN9350/GN9350e headset
1. Open up the cover on the base unit.
2. On the LCD display, arrow over to the handset picture and select it.
3. Arrow down to the DHSG mode and select it by pressing the okay button.
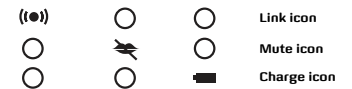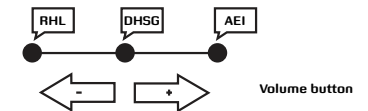4. Set Dial tone selector in position "A".

Setting up the Jabra GN9120/GN9125 EHS headset
1. Set the headset to the DHSG setting by keeping the headset in the charge stand and hold plus and minus in for 6 seconds until the red light on the headset flashes rapidly.
2. Scroll through the three different settings using plus and minus and set to the lips icon. Leave for 15 seconds until the unit has set itself and is ready to go!

Dial tone selector

Jabra GN9350/
Jabra GN9350e

RHL DHSG AEI

Volume button
Link icon
Mute icon
Charge icon

SUPPORTED AVAYA IP PHONES

Avaya 2410
Avaya IP 4610
Avaya IP 4620, 4620SW
Avaya IP 4621, 4621SW
Avaya IP 4622, 4622SW
Avaya IP 4625, 4625SW
Avaya IP 4630, 4630SW
Avaya IP 5420
Avaya IP 5620

Avaya 2410
Avaya 5410
Avaya 5610
Avaya 6416D+M
Avaya 6424D+M
Avaya 9620
Avaya 9630
Avaya 9650

Jabra EHS 1 Adapter for Avaya

Jabra EHS 2 Adapter for Avaya

Jabra GN9350/
Jabra GN9350e

OR

Jabra GN9120 EHS/
Jabra GN9125 EHS

OR

Jabra GN9120 EHS Duo/
Jabra GN9125 EHS Duo

SEE THE LAST PAGE FOR ORDER INFO

SETUP INFORMATION

To connect your Avaya phone and Jabra headset with the EHS adapter, just follow these simple steps:
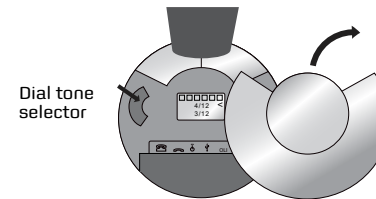
EHS 1 adapter
1. Connect the 6-way modular plug to the EU 24 port on the phone and the 8-way modular plug to the AUX port on the headset base
2. Plug the normal audio cable in the headset's phone socket and in the Avaya phone's headset socket

EHS 2 adapter
1. Plug the single end of the Y cable in the phone's headset port
2. Connect the large plug in the other end to the AUX port on the headset base. The smal plug goes into the phone socket on the headset base

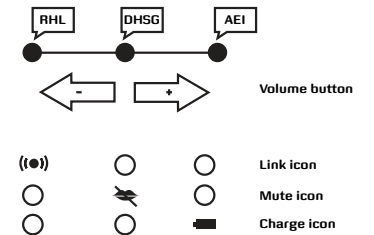**Setting up the Jabra GN9350/GN9350e headset**
1. Open up the cover on the base unit.
2. On the LCD display, arrow over to the handset picture and select it.
3. Arrow down to the DHSG mode and select it by pressing the okay button.
4. Set Dial tone selector in position "A".

Setting up the Jabra GN9120/GN9125 EHS headset
1. Set the headset to the DHSG setting by keeping the headset in the charge stand and hold plus and minus in for 6 seconds until the red light on the headset flashes rapidly.
2. Scroll through the three different settings using plus and minus and set to the lips icon. Leave for 15 seconds until the unit has set itself and is ready to go!

Dial tone selector

Jabra GN9350/
Jabra GN9350e

| RHL | DHSG | AEI |

- +   Volume button

((●))   Link icon
Mute icon
Charge icon

Regional sales contacts:
Americas: Bill Orlansky, borlansky@gn.com
EMEA: Norbert Lohwieser, nlohwieser@GN.com
APAC: Mike Powrie, mpowrie@gn.com

SUPPORTED CISCO IP PHONES

Cisco Unified IP Phone 7975G

Cisco Unified IP Phone 7965G

Cisco Unified IP Phone 7962G

Cisco Unified IP Phone 7945G

Cisco Unified IP Phone 7942G

Jabra HHC Adapter for Cisco

HHC requires Cisco Unified Communications Manager 4.1 (3) or above plus the 8.3 (3) phone firmware load

CISCO™ Compatible

CISCO™ Compatible

OR

Jabra GN9350/
Jabra GN9350e

Jabra GN9120 EHS/
Jabra GN9125 EHS

SEE THE LAST PAGE FOR ORDER INFO

SETUP INFORMATION

To connect your Cisco Unified IP Phone and Jabra headset with the HHC Adapter, just follow these simple steps:
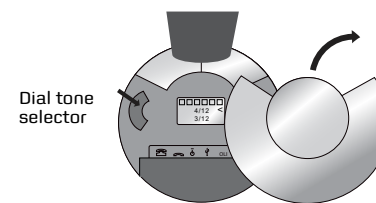
Setting up the Cisco Unified IP Phone

1. Connect the large plug to the AUX port on the phone
2. Connect the smaller plug to the AUX port on the headset base
3. Connect the normal audio cable to the headset socket on the phone and the phone socket on the headset base.

Setting up the Jabra GN9350/GN9350e headset

1. Open up the cover on the base unit.
2. On the LCD display, arrow over to the handset picture and select it.
3. Arrow down to the DHSG mode and select it by pressing the okay button.
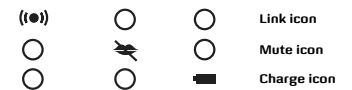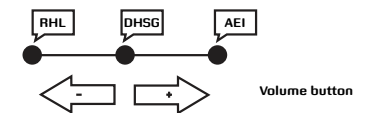4. Set Dial tone selector in position "A".

Setting up the Jabra GN9120/GN9125 EHS headset

1. Set the headset to the DHSG setting by keeping the headset in the charge stand and hold plus and minus in for 6 seconds until the red light on the headset flashes rapidly.
2. Scroll through the three different settings using plus and minus and set to the lips icon. Leave for 15 seconds until the unit has set itself and is ready to go!

Dial tone selector

Jabra GN9350/
Jabra GN9350e

| RHL | DHSG | AEI |

- + Volume button

((●)) Link icon

Mute icon

Charge icon

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SUPPORTED POLYCOM IP PHONES

SoundPoint® IP 650 phone

SoundPoint® IP 560 phone

SoundPoint® IP 550 phone

SoundPoint® IP 430 phone

SoundPoint® IP 320/330* phone

SoundPoint® IP 670 phone

* (2.5MM adapter is required for 320/330 models. Part No. 8800-00-75)

Jabra EHS Adapter for Polycom

You must be running SIP application version 3.0 or later and BootRom 4.1.0 or later

OR

Jabra GN9350/
Jabra GN9350e

Jabra GN9120 EHS/
Jabra GN9125 EHS

SEE THE LAST PAGE FOR ORDER INFO

SETUP INFORMATION

To connect your Polycom phone and Jabra headset with the EHS Adapter, just follow these simple steps:

Setting up the Polycom phone
1. Press "Menu".
2. Select Settings>Basic>Preferences>Head-set>Analog Headset Mode.
3. Use the up and down arrow keys to select Jabra Mode, then press the Select soft key.
4. Press "Menu" or the exit soft key to return to the idle display.

Setting up the headset – Attaching a supported headset
1. On the back of the SoundPoint IP Phone, plug one end of the adapter into the serial port.
2. Plug the other end into the AUX port on the headset base unit.
3. Plug the audio cord into the headset jack in the SoundPoint Phone (2.5MM adapter is required for 320/330 models) and the telephone jack on the Jabra base unit.

**Setting up the Jabra GN9350/GN9350e headset**
1. Open up the cover on the base unit.
2. On the LCD display, arrow over to the handset picture and select it.
3. Arrow down to the DHSG mode and select it by pressing the okay button.
4. Set Dial tone selector in position "A".

Dial tone selector
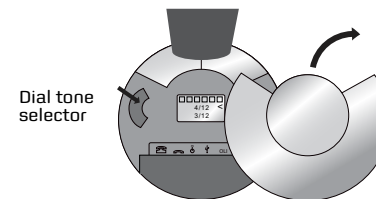
Jabra GN9350/
Jabra GN9350e

Setting up the Jabra GN9120/GN9125 EHS headset
1. Set the headset to the DHSG setting by keeping the headset in the charge stand and hold plus and minus in for 6 seconds until the red light on the headset flashes rapidly.
2. Scroll through the three different settings using plus and minus and set to the lips icon. Leave for 15 seconds until the unit has set itself and is ready to go!

RHL   DHSG   AEI

– +   Volume button

((●))   Link icon

Mute icon

Charge icon
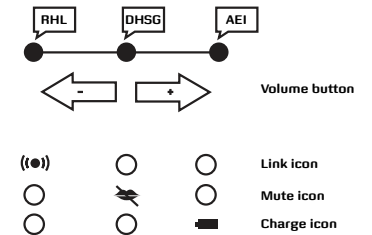
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APAC: Mike Powrie, mpowrie@gn.com

SUPPORTED SIEMENS IP PHONES

OpenStage 40/60/80

Plus OptiPoint 600

OptiPoint 500 Basic/Std/Adv/Eco.

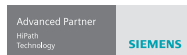OptiPoint 410/420 Std/Adv

Jabra DHSG cable for Siemens

Advanced Partner
HiPath
Technology   **SIEMENS**

Jabra GN9350/
Jabra GN9350e

OR

Jabra GN9120 EHS/
Jabra GN9125 EHS

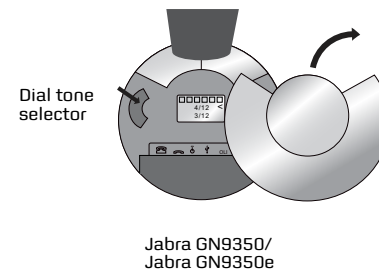SEE THE LAST PAGE FOR ORDER INFO

SETUP INFORMATION

To connect your Siemens phone and Jabra headset with the DHSG cable, just follow these simple steps:

Setting up the Siemens IP phone
1. Plug the single end of the Y cable in the headset socket on the phone's acoustic adaptor
2. Connect the large plug in the other end to the AUX port on the headset base
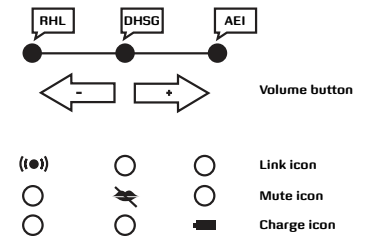3. Plug the smaller RJ11 in the normal phone socket on the headset base

Setting up the Jabra GN9350/GN9350e headset
1. Open up the cover on the base unit.
2. On the LCD display, arrow over to the handset picture and select it.
3. Arrow down to the DHSG mode and select it by pressing the okay button.
4. Set Dial tone selector in position "A".

Setting up the Jabra GN9120/GN9125 EHS headset
1. Set the headset to the DHSG setting by keeping the headset in the charge stand and hold plus and minus in for 6 seconds until the red light on the headset flashes rapidly.
2. Scroll through the three different settings using plus and minus and set to the lips icon. Leave for 15 seconds until the unit has set itself and is ready to go!

Dial tone selector

Jabra GN9350/
Jabra GN9350e

RHL   DHSG   AEI

Volume button

Link icon

Mute icon

Charge icon

ORDERING INFORMATION

Produkter	Jabra GN9350e	Jabra GN9125 Flex	Jabra GN9120 Flex	Jabra GN9125 Duo	Jabra GN9120 Duo	Alcatel-Lucent EHS Adapter	Avaya EHS 1 Adapter	Avaya EHS 2 Adapter	Cisco HHC Adapter	Polycom EHS Adapter	Siemens DHSG cable
NA SKU #	9326-607-405	9125-28-15	9120-28-05	9129-808-215	9129-808-105	14201-09	14201-19	02-1100	14201-16	14201-17	14201-10
EMEA SKU #	9356-607-401 9356-607-402	Not available in this region	9120-28-11	Not available in this region	9129-808-111	14201-09	14201-19	02-1100	14201-16	14201-17	14201-10
APAC SKU #	9356-607-102 9356-607-103	9120-28-03	9120-28-06	Not available in this region	TBD	14201-09	14201-19	02-1100	14201-16	14201-17	14201-10

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