



## FREQUENTLY ASKED QUESTIONS

### Q WHAT IS JABRA LINK 180?

A Jabra LINK 180 is a manual switch that connects both a user's desk phone and softphone. This is a solution that enables users to use their existing Jabra QD headsets together with the new generation of PC-based softphone clients. The manual switch is easy to use and ensures simple, intuitive operation.

### Q WHO WILL BENEFIT FROM JABRA LINK 180?

A In general, Jabra LINK 180 offers benefits to large companies, office personnel and decision makers. It provides a smooth and cost-effective migration path from traditional telephony to Unified Communications. When Unified Communication is deployed, users keep using the same headset for their softphone as they use now for their desk phone. There is no new technology to learn. More specifically, direct beneficiaries are customers who are transitioning to Unified Communications and those ones who want to keep their desk phones and their existing QD headsets.

### Q HOW IS JABRA LINK 180 POWERED?

A Jabra LINK 180 is powered via the USB cable to the computer. There is no need for a separate power supply.

### Q DOES JABRA LINK 180 WORK WITH ALL COMPUTERS AND DESK PHONES?

A The product is fully compatible with Microsoft Windows and Mac, as well as all leading desk phones (Avaya, Siemens, Nortel, etc.) and softphones (MSOC, CIPC, MSN, Skype etc.)

### Q DOES JABRA LINK 180 OFFER A MUTE FUNCTIONALITY?

A There is no mute functionality built into Jabra LINK 180. However, the customer will be able to have an online mute switch by adding the SKU 8855-00-00 at the QD connector.

### Q WHICH SWITCH SETTINGS DOES JABRA LINK COME WITH?

A Pos. A: M-, R, R, M+ (most common setting used on phones)  
 Pos. B: R, M-, M+, R (Cisco and some Avaya phones\*)  
 Pos. C: R, M+, M-, R (Ascom and Astra Office phones)

\*To connect to Avaya 96xx phones a GN1216 is required.

*GN Netcom is a world leader in innovative headset solutions. GN Netcom develops, manufactures and markets its products under the Jabra brand name.*

A BRAND BY



JABRA® IS A REGISTERED TRADEMARK OF GN NETCOM A/S

WWW.JABRA.COM