



## SDW 5016 / 5015 SDW 5014 / 5013

### Meet the Future Prepared

SDW 5016 is a wireless DECT headset system for modern office professionals, providing future-proof device flexibility, next generation communication quality and advanced security to modern work environments. SDW 5016 meets the challenges of evolving modern workplaces by providing a communication tool that lives up to users' expectations for multi-device usability, security and seamless customer interaction.

Modern office workers require mobility in the office and the ability to hold ad hoc collaborative meetings. Using multiple devices and often sitting at different desks, today's knowledge workers demand a flexible, personal communication solution that simply works. SDW 5016 helps them meet the future prepared with the ultimate business communication tool.

- **Superior Sound:**  
Natural, rich sound with super wideband audio
- **Total Flexibility:**  
A hub for all your people, audio sources and headsets
- **Higher Productivity:**  
Busy light and advanced collaboration features
- **Enhanced Security:**  
With Protected Pairing and DECT Security certification

#### Superior sound

Successful communication is the key to an efficient business. The SDW 5000 Series sets a new sound standard and features super wideband sound offering a voice experience beyond conventional business standards. Hear conversational nuances and experience a natural and richer sound for both communication and multimedia. Two microphone noise-cancelling system and pioneering own-voice detection technology deliver exceptional sound for improved speech intelligibility in noisy environments. A new wideband mode for communication in high density environments provides excellent sound for more users.



#### Total flexibility

Answer all calls from a single device. With up to triple connectivity for softphone/PC, desk phone and mobile devices, the SDW 5016 allows users to choose their own combination using the base station as a gateway to their preferred audio sources. It is also possible to connect a wired Sennheiser headset/speakerphone or a Bluetooth® headset (via the BT-D 800 USB dongle) using the USB port on the base station. SDW 5016 offers a choice of three wearing styles to cover all wearing preferences – a headband, ear hook and neckband solution for the perfect customized fit.\*

**SENNHEISER**



## SDW 5016 / 5015 SDW 5014 / 5013

### Higher productivity

SDW 5000 Series offers an array of smart features to enable seamless communication and collaboration for improved productivity. The busy light on the headset helps users to remain undisturbed during calls and conferences, and smart headset and base station controls deliver easy call management. The cloud-based Sennheiser HeadSetup™ Pro Manager puts IT managers in control of all Sennheiser devices and manages assets, updates and configurations from one location. The SDW 5016 is UC optimized and certified for Skype for Business to maximize productivity.

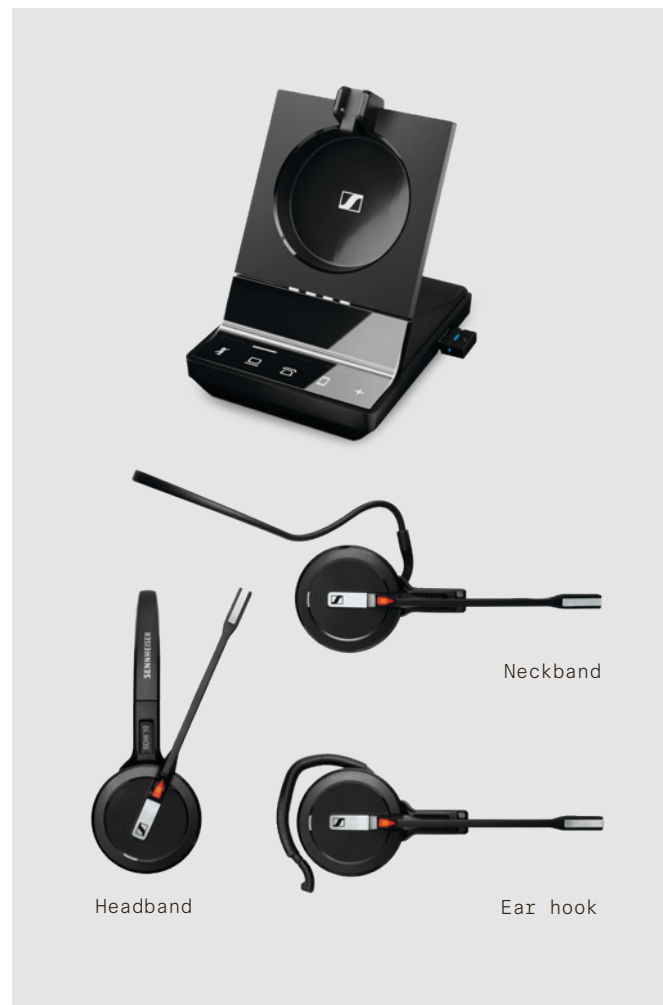
### Enhanced security

Security is a primary concern for a company's IT manager. SDW 5016 comes with advanced security protocols to ensure that all communication is kept confidential. The SDW 5000 Series is DECT Security certified\*\* and designed with special focus on secure pairing, the most vulnerable part of a wireless system. The authentication process uses 128-bit keys and Protected Pairing ensures that sensitive pairing data cannot be intercepted over-the-air. Sennheiser HeadSetup™ Pro Manager allows the IT manager to disable Bluetooth®, call merging and conferencing mode if required.

### BENEFITS & FEATURES

- **Crisp and natural sound with super wideband**, for voice clarity that exceeds conventional business standards
- **Exceptional speech intelligibility** with two microphone noise-cancelling system and pioneering own-voice detection technology
- **Sound clarity in high density environments** with high density wideband mode
- **Hearing protection from acoustic shock** by ensuring that the sound pressure level does not exceed 118 dB
- **Optimized for major UC brands and certified for Skype for Business**
- **Manage all calls from one headset** with triple connectivity to computer, desk and mobile phone\*
- **Maximum flexibility via one single base station** – works with all SDW 5000 headsets and connects to a Sennheiser Bluetooth® headset or a wired headset or speakerphone
- **Perfect customized fit** with the FlexFit™ system, offering 3 wearing style solutions. Choose between headband, ear hook or neckband
- **Undisturbed calls** with a busy light on the headset. A busy light for the desk is available as an accessory.
- **Easy configuration and management** for IT managers with HeadSetup™ Pro Manager
- **Enhanced security** with Protected Pairing, 128-bit authentication and DECT Security certification to keep all conversations confidential
- **Long distance wireless range** – up to 180 m/ 590 ft with line of sight
- **Hot desking** with fast, secure headset pairing
- **Easy to set up phone conferences** of up to 4 SDW 5000 headsets with the same base station
- **Full workday of talk time** – up to 10 hours narrowband
- **Fast charging** with 50 % battery in just 30 minutes

Learn more at [sennheiser.com/sdw5000](http://sennheiser.com/sdw5000)



\* Connectivity depending on product variant

\*\* DECT SECURITY is the trademark of DECT Forum. The trademark may only be applied to products with the written licence of DECT Forum.



# SDW 5016 / 5015

# SDW 5014 / 5013

## Product Data

### General Data

Product description	<b>SDW 5016:</b> Wireless DECT headset with base station. Triple connectivity to desk phone, PC/softphone and mobile devices. UC optimized and Certified for Skype for Business.
	<b>SDW 5015:</b> Wireless DECT headset with base station. Dual connectivity to desk phone and PC/softphone. UC optimized and Certified for Skype for Business.
	<b>SDW 5014:</b> Wireless DECT headset with base station. Dual connectivity to softphone/PC and mobile devices. UC optimized and Certified for Skype for Business.
	<b>SDW 5013:</b> Wireless DECT headset with base station. Single connectivity to softphone/PC. UC optimized and Certified for Skype for Business.
Wearing style	Single-sided headset with three wearing styles – headband, ear hook and neckband
Weight	44 g / 1.55 oz. (Ear hook version) 58 g / 2.05 oz. (Headband version) 43 g / 1.52 oz. (Neckband version)
Ear pad size	ø 53 mm / 2.09 in.
Personalization	Yes with nameplate on headset

### Audio

Microphone	Digital MEMs microphones – two microphone noise-cancelling system for exceptional speech clarity
Microphone frequency range	150 Hz – 11.0 kHz (Super wideband) 150 Hz – 7.0 kHz (Wideband) 150 Hz – 3.5 kHz (Narrowband)
Speaker type	High-quality Neodymium Magnet Speaker for outstanding audio quality
Speaker frequency range	150 Hz – 11.5 kHz (Super wideband) 150 Hz – 6.8 kHz (Standard wideband and High density wideband) 300 Hz – 3.5 kHz (Narrowband)

### Technical Data

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US)
GAP compatible	Yes (Headset)
Headset	Connects to base station
Base station	SDW 5 BS connects to desk phone, softphone and up to two mobile devices simultaneously (Included in SDW 5016 and SDW 5015) SDW 3 BS connects to softphone/PC and up to two mobile devices simultaneously (Included in SDW 5014 and SDW 5013)
BTD 800 USB dongle	For more information please see <a href="http://www.sennheiser.com/btd-800-usb">www.sennheiser.com/btd-800-usb</a> (Included in SDW 5016 and SDW 5014)
USB-A port	Supports call handling with Sennheiser devices and smartphone charging
Temperature range	Operational: +5 °C to + 45 °C / +41 °F to +113 °F Storage: -20 °C to + 70 °C / -4 °F to +158 °F
Battery (Lithium Polymer)	Exchangeable by service
Range	Line of sight: 180 m / 590 ft Typical office building: 55 m / 180 ft
Automatic power adjustment	Yes (distance between headset and base)



# SDW 5016 / 5015

# SDW 5014 / 5013

## Product Data

### Technical Data

Talk time	Up to 10 hours (Narrowband) Up to 7 hours (Density optimized wideband) Up to 8 hours (Wideband) Up to 6 hours (Super wideband)
Standby time	Up to 48 hours
Auto sleep mode when out of range	Yes, after 12 hours
Charge time	0–50%: 30 minutes 0–100%: 1 hour
Warranty	2 years

### Hearing Protection

ActiveGard® technology	Protect users against acoustic injury caused by sudden sound burst on the line
EU***/AUS Limiter depending on regional variant	Activation by dip switch, HeadSetup™ Pro and HeadSetup™ Pro Manager.

### Security

Pairing intrusion protection	Protected Pairing
Certification	DECT Security certified

Content of delivery	SDW 5016/SDW 5015	SDW 5014/SDW 5013
What's in the box	<ul style="list-style-type: none"><li>– SDW 5 BS Base station</li><li>– Headset</li><li>– Headband</li><li>– Wearing style adapter with pre-mounted earhook, earbud (M) and cheek spacer</li><li>– Ear hook stabilizer</li><li>– Neckband</li><li>– Extra earbuds (S, L)</li><li>– BTD 800 USB dongle (Included in SDW 5016)</li><li>– USB cable</li><li>– Power supply</li><li>– Audio phone cable</li><li>– Printed quick guides (headset and base station)</li><li>– Printed safety guide</li><li>– Printed compliance sheet</li></ul>	<ul style="list-style-type: none"><li>– SDW 3 BS Base station</li><li>– Headset</li><li>– Headband</li><li>– Wearing style adapter with pre-mounted earhook, earbud (M) and cheek spacer</li><li>– Ear hook stabilizer</li><li>– Neckband</li><li>– Extra earbuds (S, L)</li><li>– BTD 800 USB dongle (Included in SDW 5014)</li><li>– USB cable</li><li>– Power supply</li><li>– Audio phone cable</li><li>– Printed quick guides (headset and base station)</li><li>– Printed safety guide</li><li>– Printed compliance sheet</li></ul>

### Software

Sennheiser HeadSetup™ Pro (Freeware)	Remote call control, firmware updates and settings: <a href="http://www.sennheiser.com/software">www.sennheiser.com/software</a>
PC Software (Freeware)	For other relevant PC software, please check: <a href="http://www.sennheiser.com/software">www.sennheiser.com/software</a>
Sennheiser HeadSetup™ Pro Manager (Saas)	Manage, update and configure your Sennheiser audio devices from one location: <a href="http://www.sennheiser.com/headsetup-pro-manager">www.sennheiser.com/headsetup-pro-manager</a>

For information about accessories and spare parts go to: [sennheiser.com/sdw5000](http://sennheiser.com/sdw5000)

\*\*\* Noise At Work: The EU's „Noise At Work Directive“ (2003/10/EC) sets limits for two types of noise in the workplace:  
Acoustic burst and Sustained Noise.







## SDW 5016 / 5015

## SDW 5014 / 5013



### Product Overview

Connects to	Article no.	Product Name	EAN Code	UPC Code	Unified Communications
Desk phone, PC/Softphone, Mobile devices 	507014	SDW 5016 - EU	40 44155 21127 6	6 15104 27589 8	Optimized for UC and Certified for Skype for Business
	507015	SDW 5016 - UK	40 44155 21128 3	6 15104 27590 4	
	507016	SDW 5016 - US	40 44155 21129 0	6 15104 27591 1	
	507017	SDW 5016 - AUS	40 44155 21130 6	6 15104 27592 8	
Desk phone, PC/Softphone 	506590	SDW 5015 - EU	40 44155 21103 0	6 15104 27554 6	Optimized for UC and Certified for Skype for Business
	506591	SDW 5015 - UK	40 44155 21104 7	6 15104 27555 3	
	506592	SDW 5015 - US	40 44155 21105 4	6 15104 27556 0	
	506593	SDW 5015 - AUS	40 44155 21106 1	6 15104 27557 7	
	507272	SDW 5015 - JP	40 44155 23515 9	6 15104 31238 8	
PC/softphone, Mobile devices 	507002	SDW 5014 - EU	40 44155 21115 3	6 15104 27571 3	Optimized for UC and Certified for Skype for Business
	507003	SDW 5014 - UK	40 44155 21116 0	6 15104 27572 0	
	507004	SDW 5014 - US	40 44155 21117 7	6 15104 27573 7	
	507005	SDW 5014 - AUS	40 44155 21118 4	6 15104 27574 4	
PC/softphone 	506578	SDW 5013 - EU	40 44155 21091 0	6 15104 27540 9	Optimized for UC and Certified for Skype for Business
	506579	SDW 5013 - UK	40 44155 21092 7	6 15104 27541 6	
	506580	SDW 5013 - US	40 44155 21093 4	6 15104 27542 3	
	506581	SDW 5013 - AUS	40 44155 21094 1	6 15104 27544 7	

### Additional Products

Product description	Article no.	Product Name	EAN Code	UPC Code
Headset for SDW 5016, SDW 5015, SDW 5014 and SDW 5013 with three wearing styles	507058	SDW 10 HS	40 44155 21173 3	6 15104 27649 9
Base station for SDW 5016 and SDW 5015 (without BTD 800 dongle)	507046	SDW 5 BS - EU	40 44155 21159 7	6 15104 27631 4
	507047	SDW 5 BS - UK	40 44155 21160 3	6 15104 27632 1
	507048	SDW 5 BS - US	40 44155 21161 0	6 15104 27633 8
	507049	SDW 5 BS - AUS	40 44155 21162 7	6 15104 27634 5
Base station for SDW 5014 and SDW 5013 (without BTD 800 dongle)	507042	SDW 3 BS - EU	40 44155 21155 9	6 15104 27627 7
	507043	SDW 3 BS - UK	40 44155 21156 6	6 15104 27628 4
	507044	SDW 3 BS - US	40 44155 21157 3	6 15104 27629 1
	507045	SDW 3 BS - AUS	40 44155 21158 0	6 15104 27630 7