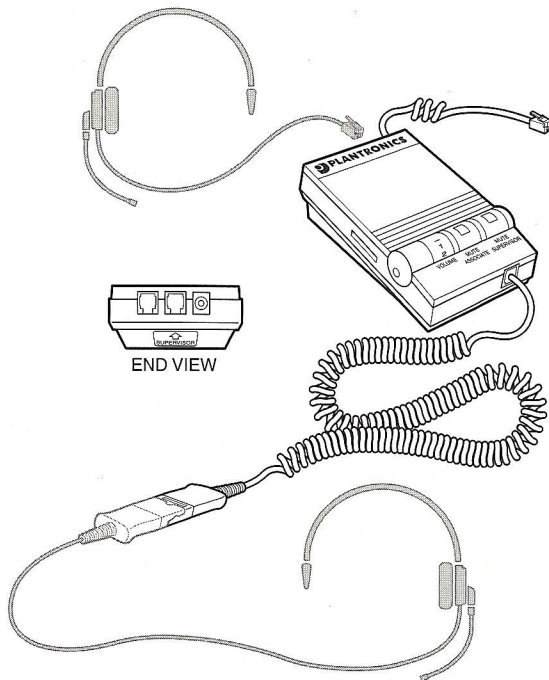


TRAINING STATION BASE (TSB) P/N 40710-01



QUESTIONS AND ANSWERS

Q: Is the Training Station Base (TSB) the same as an M10?

A: No

Q: How is the TSB different from a standard M10?

A: Two tops can be used simultaneously, with both receivers and microphones live. This enables supervisors or monitors in a call center or training environment to take over a call when needed without changing headsets. No batteries are required. For those applications requiring supplemental power, our standard AC adapter is provided with the unit. No on-off switch is on the unit. The unit is "on" all the time, either in call center mode where calls are routed automatically, or when the telephone set is off hook. Slide switch configuration positions 1-5 are selectable. Slide switch position six is not needed and is not selectable. Two mute switches are selectable one for each top. The housing shell is smooth surfaced, with white mute buttons and rotary receive gain thumbwheel. The TSB can be purchased in any quantities from the Supplies and Accessories catalog under number 40710-01.

Q: Does the TSB use batteries?

A: No. There is no battery compartment. Depending on the phoneset to which it is connected, the TSB works either without external power, or with the AC adapter (provided).

Q: Why are there two MUTE switches?

A: Because the two independent tops have microphones that may need to be muted separately, or both muted at the same time by both Mute buttons.

Q: Where does the Associate top plug in ?

A: Either port will work, but normally the Associate plugs into the RJ jack with the headset icon.

Q: Where does the Supervisor top plug in?

A: Either port will work, but normally the Supervisor plugs into the RJ jack with the handset icon, near the AC adapter port.

FOR MORE INFORMATION, VISIT OUR WEB SITE: [HTTP://WWW.PLANTRONICS.COM](http://www.plantronics.com)

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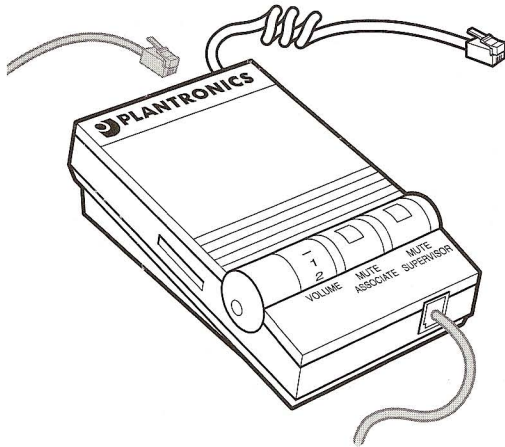
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NOW DUAL ASSOCIATE/SUPERVISOR HEADSET CAPABILITY FROM ONE ADAPTER!



For an application that needs the capability for continuous associate on-line customer support, as well as continuous supervisor monitor/take-over, Plantronics has created the Training Station Base (TSB). The TSB works with your choice of Plantronics tops to deliver the precise level of comfort, audio performance, and hands-free convenience that is just right for both the associate and the supervisor in appropriate applications. The TSB allows both the associate and supervisor to simultaneously listen and talk to the customer with excellent sound quality and comfort.

FEATURES

The TSB features include near-universal compatibility with both single and multi-line phonesets; ergonomically designed Volume, Dual-Mute, handy Quick-Disconnect™ AC Adapter and 10 foot coil cord.

- Easy to use and install. Compatible with almost all phone systems and a variety of Plantronics tops. No batteries to install; AC Adapter provided.
- Easy adjustability. Separate controls permit independent adjustment of transmit and receive volumes for the unit.
- Easy one-button select for muting transmit for each of the associate and/or supervisor.
- Easy to hear and be heard. SoundGuard® Plus™ and Call Clarity technology continue to set the standard for sound quality.
- Easy on the ears, too. Automatic gain control system keeps incoming sounds at safe and comfortable hearing levels.
- Quick response. Active voice circuit is ready to take or make calls from the switch in call-center environments, or when off-hook in single line applications.
- Easy to obtain Service, Supplies and Accessories. Contact your local distributor.

YOUR DISTRIBUTOR