



SMARTER HEADSETS FOR CALL CENTERS

BENEFITS

- Work hassle-free across new and legacy equipment with QD models, or USB models with USB-A and USB-C connectors right on the cable
- Answer soft-phone calls from any PC, no matter what kind of USB port you have
- Never worry about updates, thanks to remote firmware and cloud system updates (USB models)
- Walk away from your desk with a click with the Poly Quick Disconnect technology (QD models)
- Call up Microsoft Teams instantly thanks to a full native Teams experience accessed right from the headset (-M models)

ENCOREPRO 500 SERIES

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier. They even adjust audio performance to your specific headset, giving you ideal call quality, every time. The controls are a breeze, including a single hold button for audio and video (USB models). Designed to preserve your hearing and built to take years of punishment, these headsets make true flexibility your new reality.

- Built-in USB-A and USB-C connectors (USB models)
- Full backwards compatibility for legacy equipment (QD models)
- Remote firmware and cloud system updates (USB models)
- Poly Quick Disconnect technology (QD models)
- Full native Microsoft Teams experience (-M models)

ENCOREPRO 500 SERIES



SPECIFICATIONS

AUDIO CHARACTERISTICS

- Bandwidth – 150 Hz to 6800 Hz
- Maximum acoustic output – QD models 118 dBA, USB Models <102 dB (with G616 option enabled)

WEIGHTS AND DIMENSIONS

Weight –

- HW510/EP515 USB 52 g/.11 lbs
- HW520/EP525 USB 74 g/.16 lbs
- HW530 22 g/.05 lbs
- HW540/EP545 USB 32 g/.07 lbs (over the head), 22 g/.05 lbs (over the ear), 24 g/.05 lbs (behind the neck)

Cable Length –

- HW510/520 QD models 785 mm/30.9 in
- HW530/540 QD models 890 mm/35 in
- EP515/525 USB models 2085 mm/82 in
- EP545 USB model 2180 mm/85.8 in
- Inline module (USB models) – 75 mm x 25 mm x 10 mm/2.95 in x .98 in x .39 in

DESIGN

- Axes of adjustment – 6
- Microphone boom rotation – 290°

CERTIFICATION

- Microsoft Teams (Teams version only)

LEARN MORE

For more information about EncorePro 500 Series, please visit poly.com/encorepro-500